



ACN Iris WG4K Speakers Replacement

Replace one or two malfunctioning speakers.

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INTRODUCTION

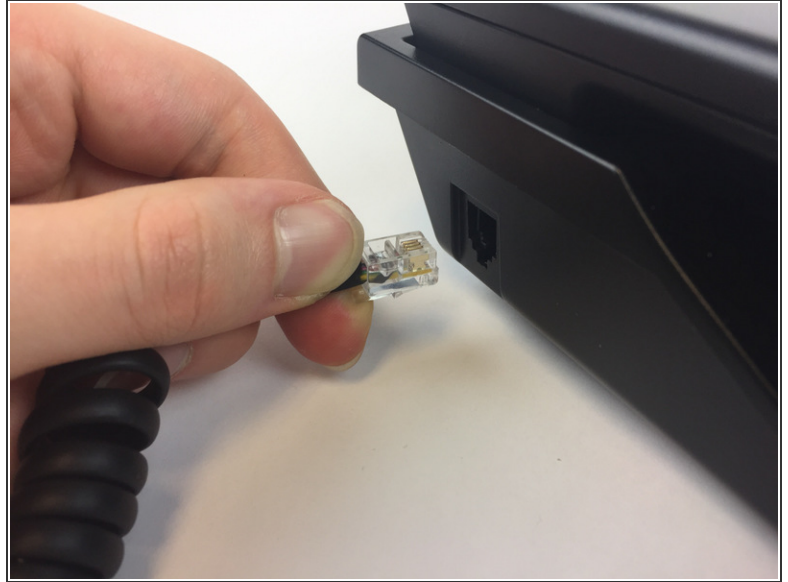
The speakers are necessary for audio communication while using the video phone's video call function. The speakers are not necessary for calls that do not involve video.



TOOLS:

- [Phillips #0 Screwdriver](#) (1)
 - [Heavy-Duty Spudger](#) (1)
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Step 1 — Handset



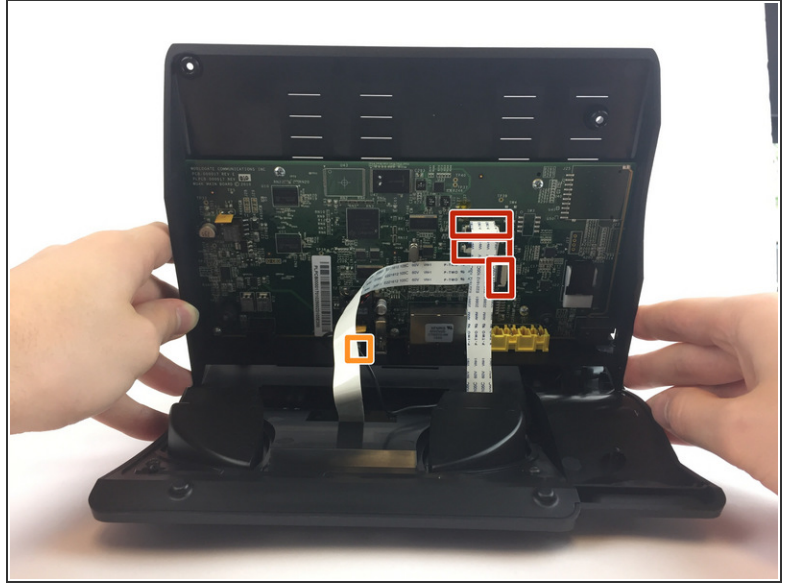
- Press upwards with your index finger on the 4P4C connector as shown in the image.
- Pull the connector gently out of its socket.

Step 2 — Lower Case



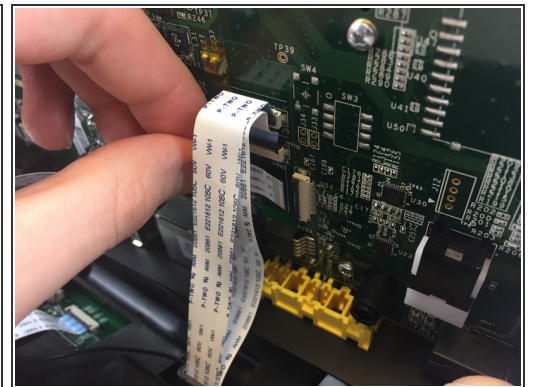
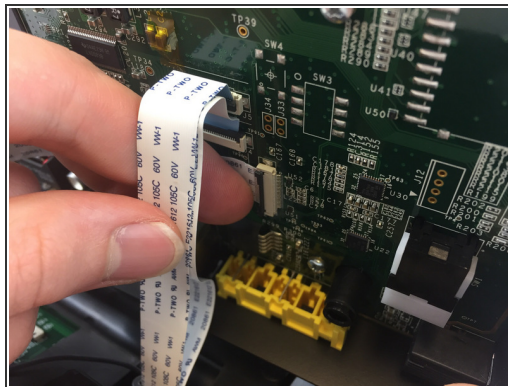
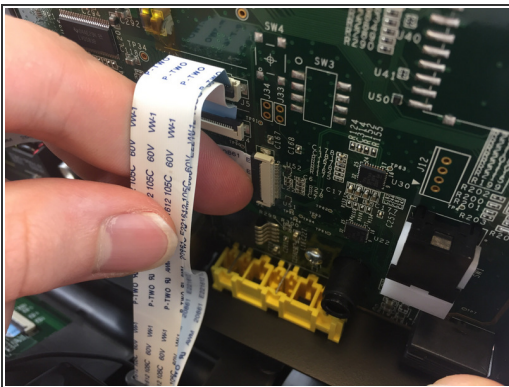
- Flip the main body of the video phone so that the bottom is facing up.
- Use the Phillips #0 Screwdriver to remove the four Phillips head screws (6 mm) highlighted by the red circles.

Step 3



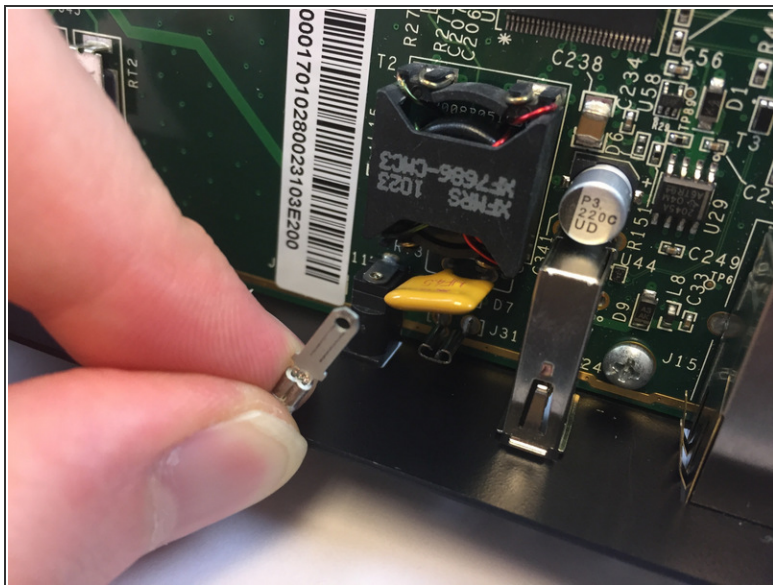
- Lift the back case upwards to expose the inside components.
- Red rectangles indicate the three ribbon cables.
- The orange square indicates the blade connector.

Step 4



- Disconnect the three ribbon cables from their insulation-displacement connectors by flipping up the black plastic clip.
- Gently pull the ribbon cables out of their insulation-displacement connectors.

Step 5



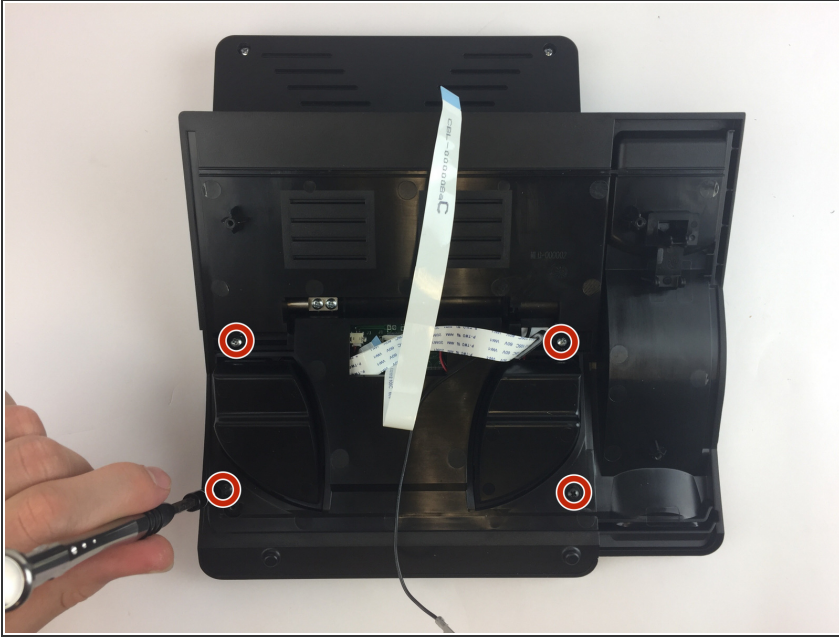
- Disconnect the blade connector from the blade receptacle by gripping the exposed area of the blade connector.
- Gently pull the blade connector out of the blade receptacle.

Step 6



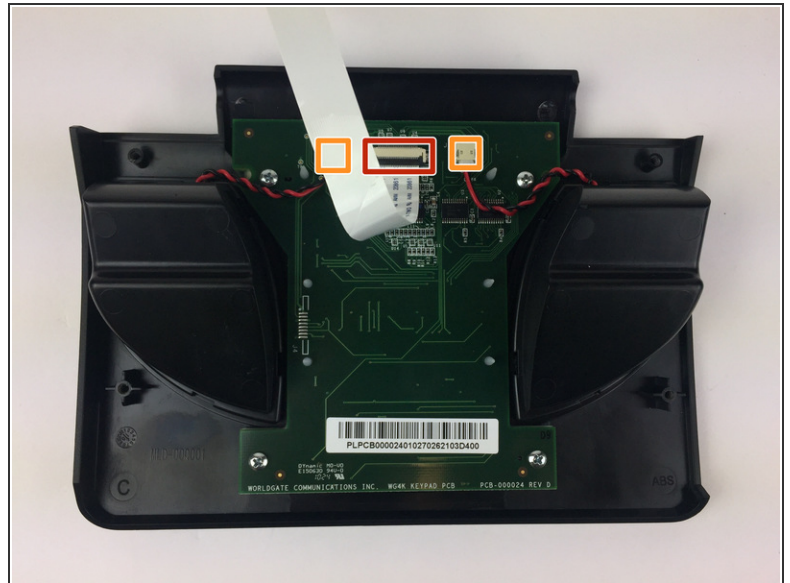
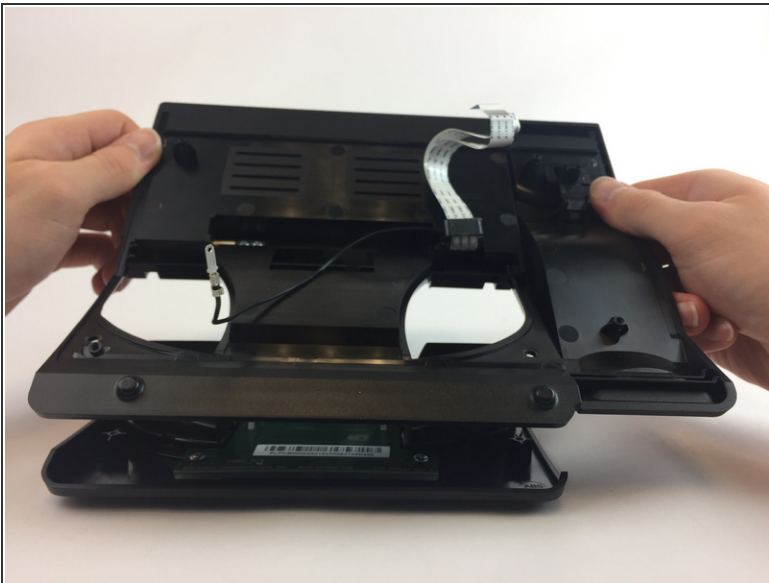
- Gently lift up the lower case to separate it from the top case.

Step 7 — Keypad Ribbon Cable



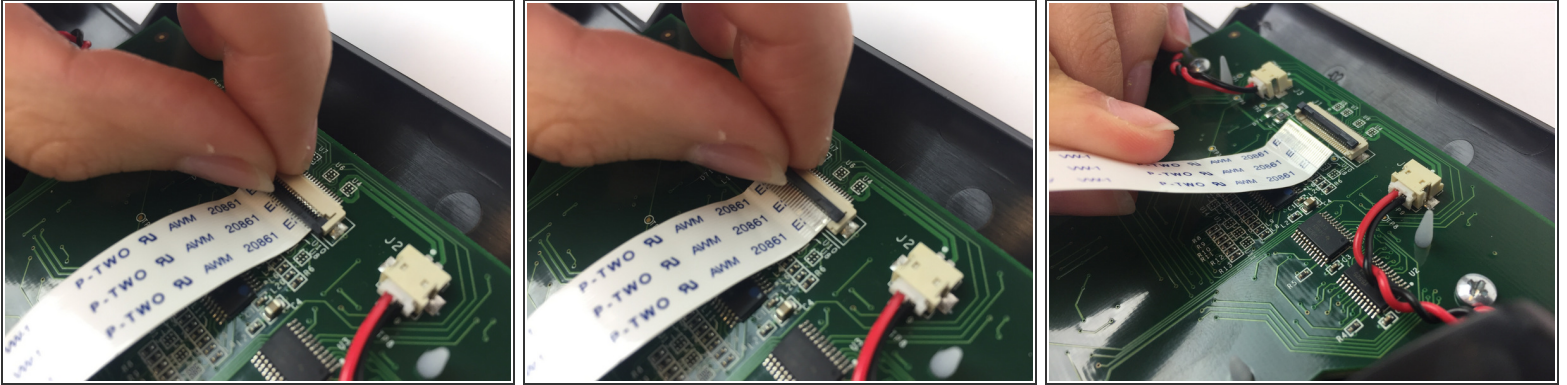
- Use the Phillips #0 Screwdriver to remove the four Phillips head screws (6 mm) highlighted by the red circles.

Step 8



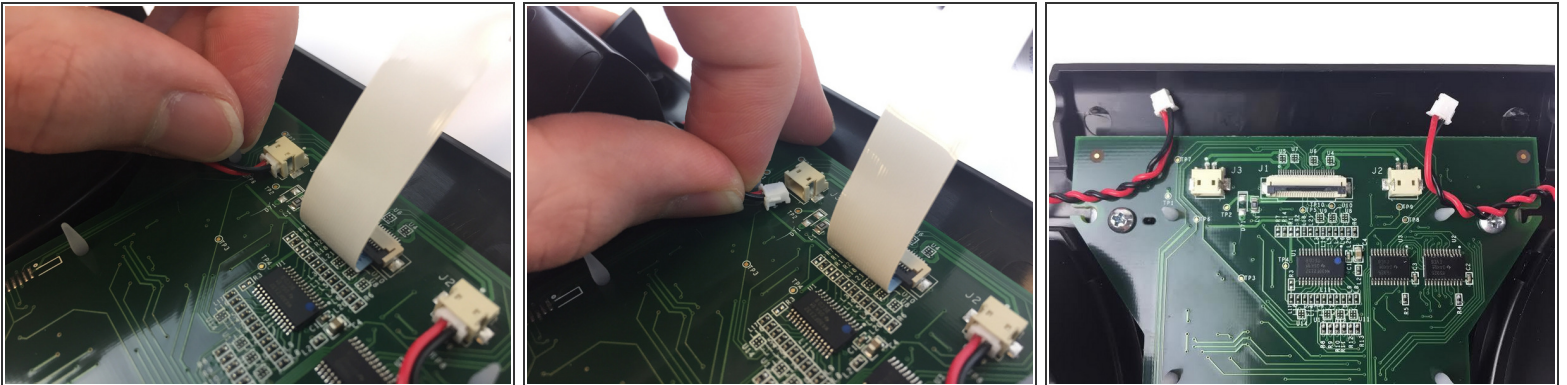
- Gently lift up on the upper case to separate it from the keypad/speaker panel.
 - The ribbon cable is highlighted by the red rectangle.
 - The 2-pin JST connectors are highlighted by the orange squares.

Step 9



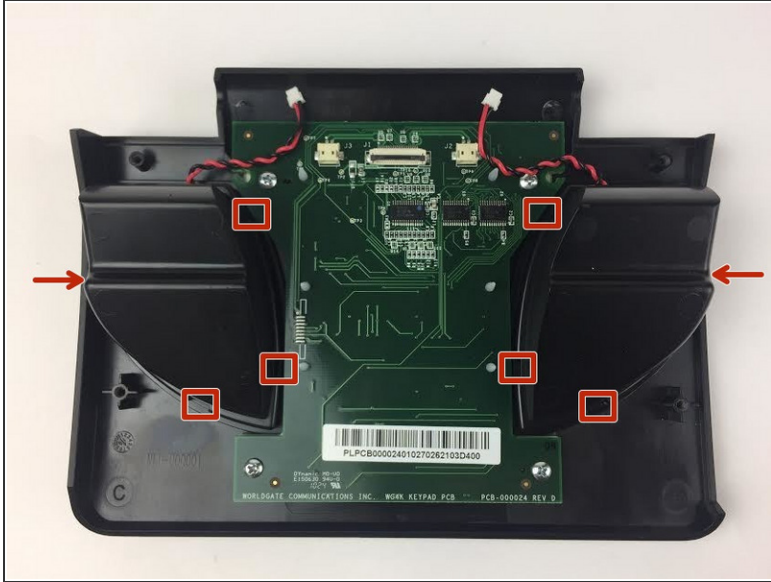
- Disconnect the ribbon cable from its insulation-displacement connector by flipping up the black plastic clip.
- Gently pull the ribbon cable out of its insulation-displacement connector.

Step 10 — Speakers



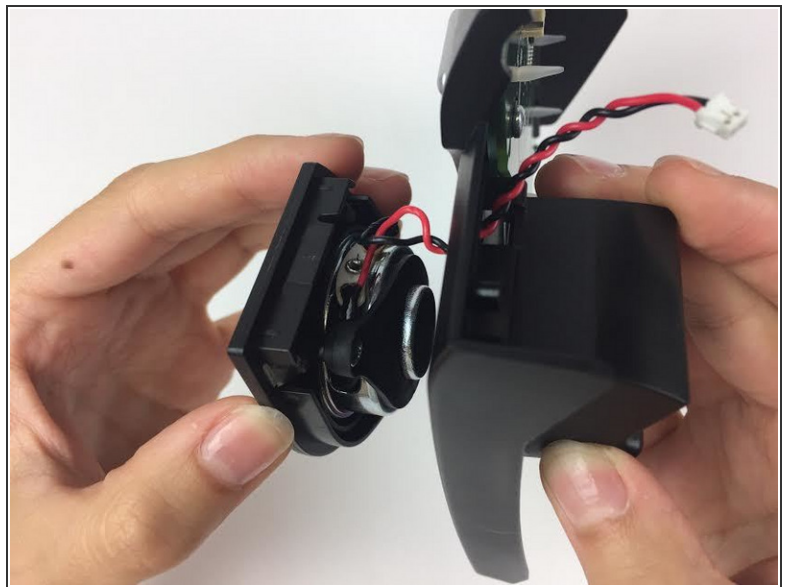
- Disconnect the two white 2-pin JST connectors from the keypad/speaker circuit board by tugging gently until they release.

Step 11



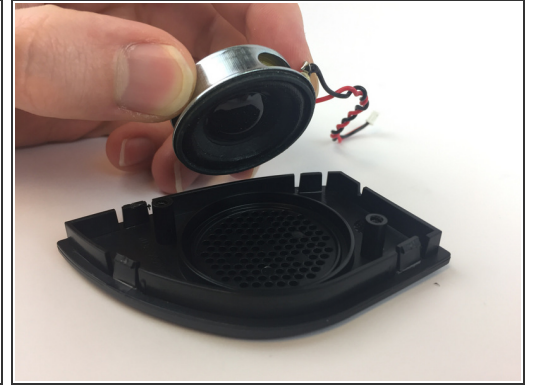
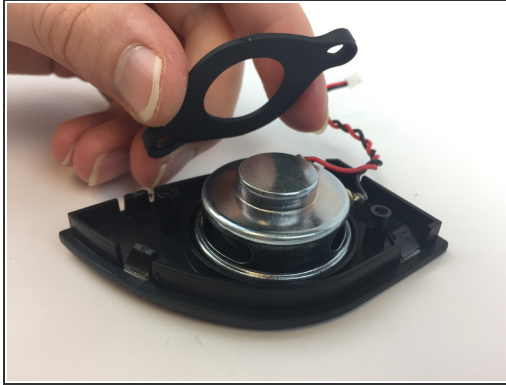
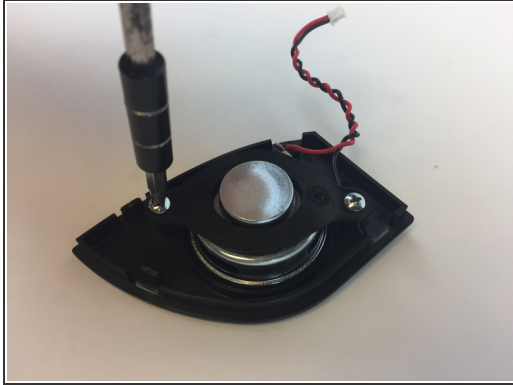
- The red markers indicate the four plastic clips arranged around the base of each speaker housing.
- Use a plastic spudger to push in the four plastic clips.

Step 12



- Once both speakers have been unclipped, gently pull the wire through the housing .

Step 13



- Use the Phillips #0 Screwdriver to remove the two Phillips head screws (6 mm)
- Gently lift up the black cover to expose the now freed speaker.

To reassemble your device, follow these instructions in reverse order.

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